

## Return and Cancellation Form

In order to process your request as soon as possible, please fill the information below.

Order number : \_\_\_\_\_

Name and first name : \_\_\_\_\_

E-mail address : \_\_\_\_\_

### 1) How can we help you ?

#### ■ Retraction

Retraction

Cancel and return products within the 14 days of the cooling-off period.

#### ■ Complaint

I have a problem with a product(s) :

- The product has arrived damaged/broken\*
- The product has a manufacturing defect\*
- The product doesn't function
- The size of the product is not suitable for me
- I didn't order this product

I want :

- a new shipping
- to be refunded

I haven't received my order :

- I ask for a new shipping
- I want to be refunded

**\*Please include pictures.**

I only received a part of my order :

- I ask for a new shipping
- I want to be refunded

### 2) Ma request concerns :

- The whole order
- A part of my order (please write the details below)

Reference number	Designation	Quantity
1.		
2.		
3.		
4.		
5.		

# Boutique CITROËN Lifestyle

Date:

Signature (if this form is filled on paper):

Please send the form to [citroenlifestyle@staci.com](mailto:citroenlifestyle@staci.com) or by post :

**SERVICE CLIENT AUTOMOBILES Citroën Lifestyle- chez PUBLIDISPATCH**

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