Return and Cancellation Form

In order to process your request as soon as possible, please fill the information below.

Order number: ____________________________________________

Name and first name: ____________________________________________

E-mail address: ____________________________________________

1) How can we help you?

- Retraction
  - Retraction
  Cancel and return products within the 14 days of the cooling-off period.

- Complaint
  - I have a problem with a product(s):  
    - The product has arrived damaged/broken*
    - The product has a manufacturing defect*
    - The product doesn’t function
    - The size of the product is not suitable for me
    - I didn’t order this product

  I want:
  - a new shipping
  - to be refunded

  *Please include pictures.

- I only received a part of my order:
  - I ask for a new shipping
  - I want to be refunded

2) My request concerns:

- The whole order
- A part of my order (please write the details below)

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<th>Designation</th>
<th>Quantity</th>
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Please send the form to citroenlifestyle@staci.com or by post:

SERVICE CLIENT AUTOMOBILES Citroën Lifestyle - chez PUBLIDISPATCH
Zi du Moiment II
1 rue Eugène Pottier
95670 Marly-la-Ville